



# NMCI Application Hosting Services Presentation to NMCI Quarterly Conference

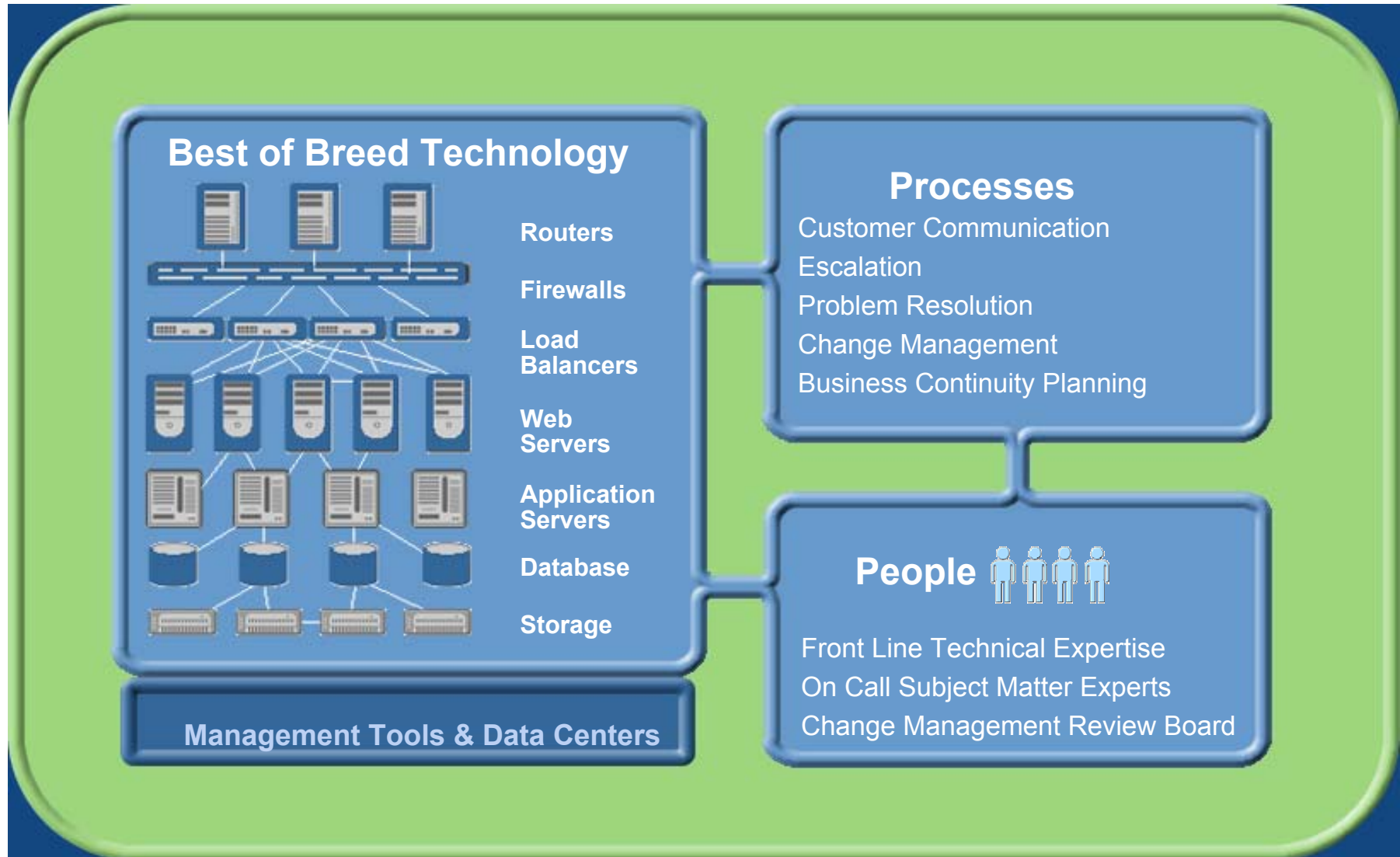
24 June 2004



# Agenda

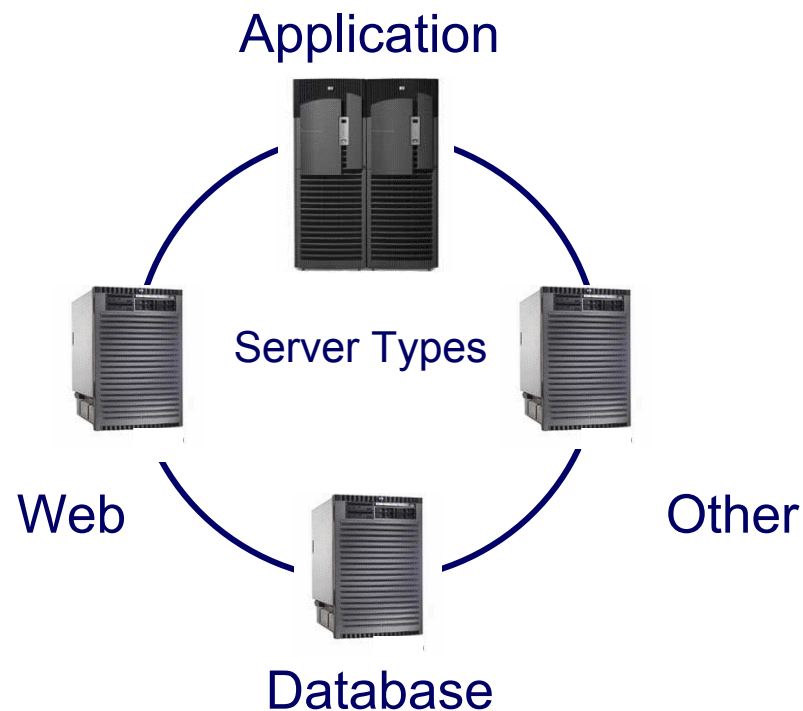
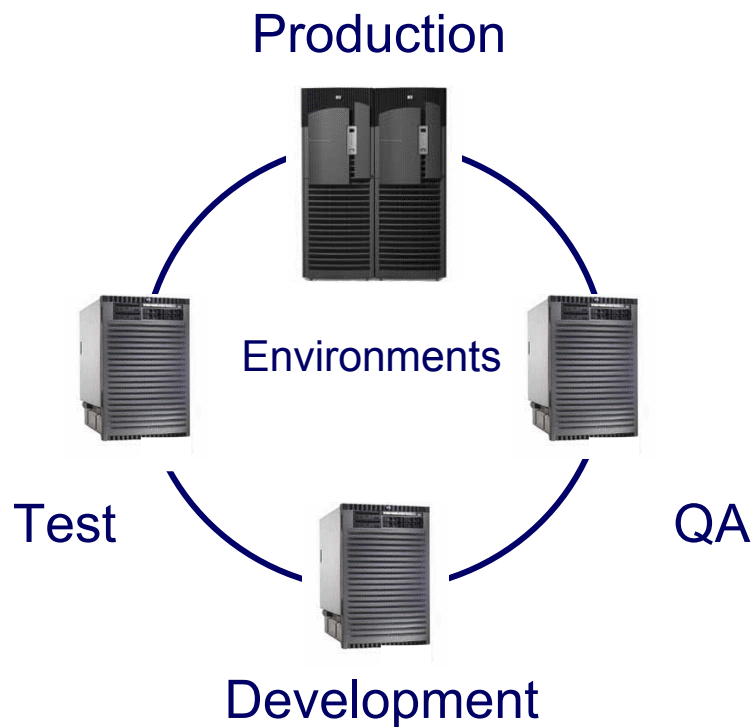
- Introductions
- Hosting Services Definition
- NMCI Hosting Services Overview
- NMCI Contract Structure and Ordering Process
- Questions and Answers

# ❖❖ NMCI Application Hosting Services Overview





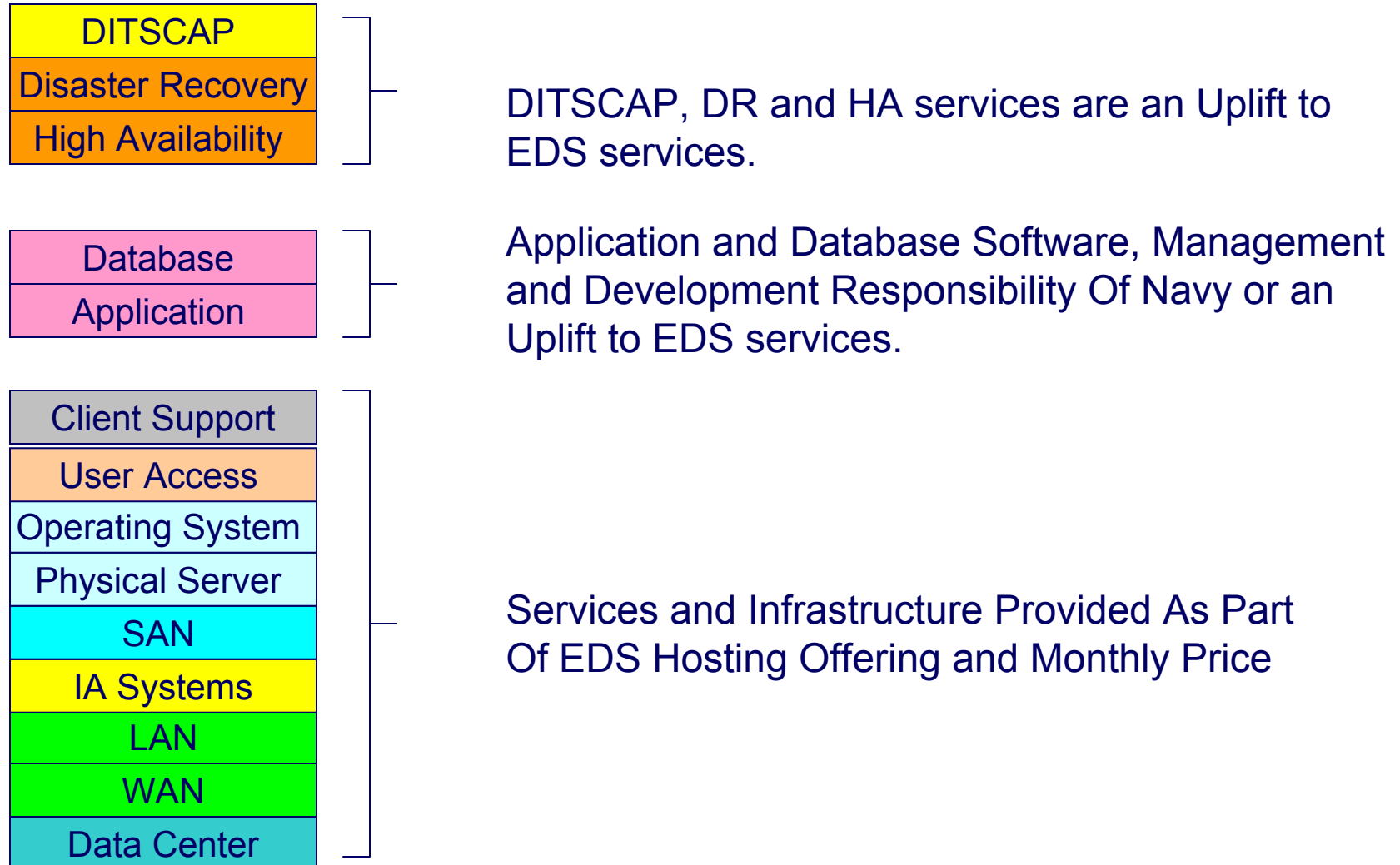
# Environments Suitable for Hosting



Unclassified Systems – Hardware and OS Provided by EDS

Data Center Provided By EDS

# ❖❖❖ NMCI Application Hosting Services Stack



# ••• EDS Hosting Services For Navy

## Base Hosting Services

- Migration Assessment
- Installation
- Facilities and Inventory
- Server Management
- Client Services
- Storage Management
- Network Mgmt Services
- Information Security Services
- Off Site Tape Storage

## Standard Hosting Uplift Services

- Database Management
- Production Promotion
- Batch Scheduling and Monitoring
- Application Monitoring

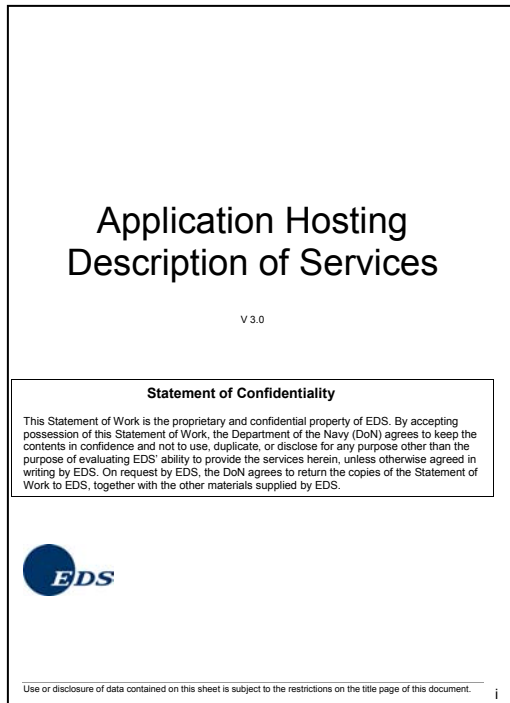
## Custom Hosting Services

- High Availability
- Disaster Recovery
- Application Management
- DITSCAP

# ❖❖ NMCI Application Hosting Facility



# ••• EDS Hosting Description of Services



- Base Service Descriptions
  - Migration Assessments
  - Service Preparation and Set-Up
  - Facilities and Inventory Mgmt
  - Server Management
  - Client Services
  - Storage Management
  - Network Hosting Services
  - IA Services
- Uplift Services Descriptions
  - Disaster Recovery
  - Database Mgmt Services
  - Application Administration Services
- Appendixes
  - Change Management
  - Problem Management
  - Sample Information Security Reports
  - Sample Vulnerability Assessment Tools



# Standard Service Level Agreements

- SLA 1 – Service Availability
- SLA 2 - Problem Management
  - Resolution of problems within a response window based on severity
- SLA 3 – Backup Restoration Time
  - Elapsed time from the receipt of the restoration request until the start of the restoration

# ••• DITSCAP and NSCAP Approach

- NSCAP appears to be minimum requirement to get IATO
- DITSCAP is required for all legacy applications regardless where they are hosted.
- EDS will provide support services to get NSCAP for the application
  - Mission support administrative systems in our pricing
  - Support will focus on data from our site certification and tools
  - Mission critical NSCAP systems will be custom pricing by application if EDS asked to support
- EDS will pursue a site certification for the NMCI Data Center
- DITSCAP services will be separately priced as an uplift service if requested for each application
- Navy is ultimately responsible for the IATO and ATO

# ❖❖❖ Application Hosting Process – Base/Uplift Services

Discover Phase	Define Phase	Confirm Phase	Deliver Phase
<ul style="list-style-type: none"> <li>– Complete Template For Application Requirements <ul style="list-style-type: none"> <li>• O/S</li> <li>• User type, access and growth</li> <li>• Database growth and storage</li> </ul> </li> <li>– Capacity Performance <ul style="list-style-type: none"> <li>• Current utilization</li> </ul> </li> <li>– Result <ul style="list-style-type: none"> <li>• Application Profile</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>– Map Requirements To Enterprise Architecture Standards <ul style="list-style-type: none"> <li>• Server type and quantity</li> <li>• Storage volume</li> <li>• Communications and IA services</li> <li>• Installation and Implementation services</li> <li>• Custom requirements</li> </ul> </li> <li>– Produce Application Hosting Technical Proposal/Task Order</li> </ul>	<ul style="list-style-type: none"> <li>– Validate Solution with Client Applications Team. <ul style="list-style-type: none"> <li>• Confirm quantities</li> <li>• Agree on roles and responsibility</li> </ul> </li> <li>– Produce Application Hosting Task Order</li> <li>– Negotiate with Navy</li> <li>– Award Task Order</li> </ul>	<ul style="list-style-type: none"> <li>– Prepare Installation and Implementation Plan</li> <li>– Execute Plan</li> <li>– Test and Check Out</li> <li>– Server Ready For Use - Initiate Hosting Services</li> </ul>
1 Day to 2 Weeks	1-2 Weeks	1-4 Weeks	<p>Server Ready For Use: EDS responsibility</p> <p>Application Migration/Load: Client Responsibility</p>

NOTE: Custom solutions timeline will vary depending on scope

# ••• Navy Enterprise Pricing Approach

- Task Order based – CLIN 0029
  - CLIN 0029BH – Application Hosting Services
  - CLIN 0029BJ – Service Preparation and Set Up
  - CLIN 0029BK – Service Deactivation
- Firm Fixed Price monthly service charge for 0029BH hosting
- Firm Fixed Price one time charge for 0029BJ service prep/set-up
- Capacity Management in place to optimize what's being used
- Uplifts are separately priced items
- Industry standard SLA performance program for base services
- Custom requirements priced separately

## ••• Key Benefits of NMCI Hosting

- Contract approved services and SLA's for base/uplift services
- Leveraged infrastructure to reduce costs
- Capacity managed to optimize performance and reduce cost
- 10-30% TCO savings over current as-is spend
- Consistent implementation of security policies
- Visibility into performance and capacity utilization
- Single service for all hosting components
- World class data center facility for improved protection/operations
- Firm Fixed Prices services – you'll know what your spending

## ••• Points of Contact

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